



MEDICAID AND SCHOOLS ANNUAL TRAINING

Welcome and general updates

WELCOME TO OUR FIRST MEDICAID AND SCHOOLS VIRTUAL TRAINING SESSION!!

Housekeeping

- If you are not muted, please mute you phone by pressing *6
- Please use the chat function to ask your questions.
- This presentation will be emailed to participants within 2 weeks of the session

DM2

A THANK YOU TO OUR PRESENTERS

For this session, the presenters will be:

- Amy Edwards, Medicaid Specialist, VDOE
- Rebecca Anderson, School-Based Policy & Planning, DMAS
- Keith Collins, Provider Reimbursement, DMAS

Presenters for Each Session

New Medicaid Coordinators Session

- Catina Claytor-Frye, Arlington Public Schools
- Medicaid Eligibility Matching
- Emily Hall, University of Massachusetts Medical School
- Casie Pulley, Isle of Wight Public Schools

Billing on the DMAS Portal

- Myra Smith, DMAS
- Theresa Brown, Spotsylvania Public Schools

DMAS

Presenters

OT/PT/SLP & Audiology Requirements

- Jill Robinson, Virginia Beach Public Schools
- Amy Barnett, Chesterfield County Public Schools

Psychological Services Requirements

- Randy Queen, Roanoke County Public Schools
- Rebecca Anderson, DMAS
- Martha Montgomery, VDOE

DMA

Presenters

Transportation Requirements

Theresa Brown, Spotsylvania Public Schools

Personal Care Services

Carol Cash, Augusta Public Schools

Nursing Services

Carol Cash, August Public Schools

Presenters

Random Moment Time Study, Administrative Claiming, Cost Reporting and Billing Compliance Review

- Emily Hall, UMMS
- Zach Mitchell, UMMS
- Casie Pulley, Isle of Wight

Where are we now with Medicaid and Schools

- Jill Robinsons, Virginia Beach Schools
- Roni Wiles, Richmond City Schools

DMA



And, a special thank you to:

- Roslyn Taylor, VDOE
- Our wonderful chat monitors

DMA

2019-2020 School Division Reimbursement

- 110 School Divisions Participated in the RMTS
- 106 School Divisions participated in Direct Services Billing
- 54 School Divisions Participated in Transportation

2019-2020 School Division Reimbursement

DIRECT SERVICE BILLING

Number of School divisions that billed for services:

- Audiology: 6
- Nursing: 67
- OT: 100
- Personal Care: 34
- Psych: 70
- PT: 93
- SPL: 102

DMA

2020 Back to School Campaign

- DMAS and DOE refined the Back-to-School (BTS) campaign for 2020 in light of COVID 19
- Printed 1.5 million flyers sent to schools near end of July
- Giving schools more flexibility to distribute flyers as best suits their needs and schedules through end of the calendar year
- Built a BTS webpage on both coverva.org and CubreVirginia.org with separate avenues for parents and school personnel/advocates: https://coverva.org/BTS/
- Enhanced digital and social media outreach
- When campaign ends in December, we will build a new Schools page on both websites to provide information throughout the school year

DMAS

Back to School 2020 Back to School 2020

P O B 6 3 9 1 13 18 2 5





DMAS POLICY UPDATES

Rebecca Anderson
Policy Planning Division
Department of Medical Assistance Services

DMAS Policy Updates

- Manual revisions
- Claim requirements for inclusion of ordering/referring provider NPI
- Signature requirements
- Summary of previous treatment results requirements
- COVID-related policy and telehealth
- Portal registration versus DMAS enrollment
- Researching expansion of services beyond IEP

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LEA Provider Manual Revisions

- Provider enrollment requirements
- Claims requirements
- Documentation requirements:
 - Discharge
 - Evaluations
 - Signatures
 - Plan of Care documentation

DMAS

Claim requirements for inclusion of ordering/referring provider NPI

- Licensed providers that "order or refer" for IEP services must enroll with DMAS as an Ordering, Referring or Prescribing (ORP) provider
- For covered services that require a written order, referral or prescription, an NPI number of a DMAS-enrolled, qualified provider that is licensed or otherwise authorized to order the service or services, must be included on the service claim.

NPI (National Provider Identifier)

DMA

Claim requirements for inclusion of ordering/referring provider NPI

The following provider types must enroll with DMAS if they are going to serve as ordering or referring providers for purposes of billing Medicaid*:

Audiologists	Physicians including Psychiatrists
Clinical Psychologists	Professional Counselors
Clinical Social Workers	Psychiatric Clinical Nurse Specialists
Marriage and Family Therapists	School Psychologists
Nurse Practitioners	School Psychologists (Limited)
Occupational Therapists	School Social Workers
Physical Therapists	Speech-Language Pathologists (master's level only)

*Note, these providers must enroll ONLY if they are serving as an ORP for billing purposes. ORP enrollment is NOT a DMA5 requirement to render services. However, your school division may require ORP enrollment of its staff or contractors.

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Claims for these services must include an ordering provider NPI

- PT
- OT
- SLP
- Audiology
- Personal Care (nursing, PT, OT, SLP, psych)
- Skilled Nursing
- Behavioral Health
- Assessments/Reassessments

 $Additional\ policy\ clarification\ concerning\ medical\ evaluation,\ transportation\ and\ personal\ care\ for\ ADLs/IADLs\ is\ under\ review\ now.$

Clarifying Signature Requirements

Increased use of electronic documentation tools necessitates some clarification of policy

- Manual terminology focuses on "forms", "pages", etc.
- DMAS does NOT require the use of DMAS forms.
- DMAS does NOT require that records be maintained in a paper format.
- . The recommendation to use the forms has been removed from the drafted/revised manual.
- The use of forms is allowed, and the forms are provided as a helpful tool for documentation.

DMA

Clarifying Signature Requirements

Rules that made sense for paper-based records, do not apply to electronic documentation

- Paper-based records pieces can be lost or mixed up
- Therefore, there were rules, for example, about signing, initialing or dating "each page"
- The rules don't work for electronic forms of record keeping

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Clarifying Summary of Previous Treatment Requirements

- A summary of previous treatment and results must be incorporated into the student's Evaluation.
- Note there is no DMAS requirement that a summary of previous treatment and results be included in the student's plan of care documentation. However, it is OK to do so.

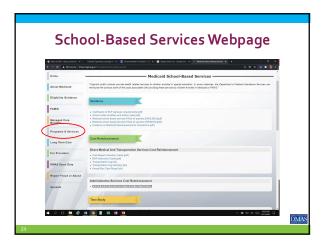
COVID Policy and Telehealth

- Telehealth/Virtual delivery of services during the period of Governor-declared emergency
 - Use the typical billing code for the service. Telehealth modifiers are not required1.
 - Document in the *service record*² that the minor child's parent gave consent to the use of telehealth
 - Provide sufficient detail in the description of service (progress notes) to support that the service could be effective when provided via telehealth

 The student's home is an acceptable "originating site" during the period of COVID emergency

1This is a rapidly evolving area of health care practice and policy. Guidance is subject to change. 25evice record refers to any and all documentation used to support billing for DMAS-covered services. When this term is used, it means it doesn't matter where in the record the note is documented, as long as the documentation is available if requested by DMAS.

School-Based Services Webpage



DMAS School Services

- All forms
 - Revised forms will be available on the DMAS website at <u>www.dmas.virginia.gov</u>, and at the Virginia Medicaid Portal.

DMA

DMAS School Services

- DMAS Provider Enrollment
 - Through the Virginia Medicaid Portal at virginiamedicaid.dmas.Virginia.gov. As discussed in slide 17, ORP providers, as well as the school division (LEA) must enroll.
- Provider Portal Access
 - Enrolled providers (and others, such as billing coordinators) have access to the on-line, protected portal
 - Maintaining portal access is not required, but highly recommended

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DMAS School Services

- Provider Portal Access
 - For security reasons, if you haven't accessed the portal in 90 days, you will receive a notice of
 - At 120 days, if you still haven't accessed the portal, your account will be deleted.
 - To re-activate, contact your LEA's "primary account holder" (PAH).

Provider Portal access has no impact on Provider Enrollment! Two different things!

DMAS

	1
DMAS and DOE are researching expansion of covered services beyond IEP	
28	
	4
Questions?	
DMA	